Are you getting an error message in UniFi Plus? (suggestion...check the auto-hint line!)

In most cases, Unifi Plus does not prominently display error messages; instead, the error message will be displayed in the auto hint line.

The auto hint line is at the bottom of the form and contains information related to the field the cursor is in, such as the following:

- Brief field description
- Error and processing messages
- Keyboard shortcuts
- Instructions for accessing other blocks, windows or forms from the field

To clear an error message, click the Help button once; this will re-display the original information about that field.

The Status Line, directly under the Auto Hint, contains information such as:

- Record n/n: Shows the number of the current record followed by the total number of records in the current block. If there are more records than fit in the window, the total appears as a question mark (for example, 3/?). Once the last record is displayed, the total appears as a number (for example, 3/15).
- List of Values: Indicates the field has a List of Values.
- Enter-Query: Indicates the form is in query mode.

Not seeing the Auto Hint or Status lines? Make sure your window is maximized by clicking the Maximize toggle button:

- In the top right corner of the window for PC users
- In the top left corner of the window for Mac users.

Once your screen has been maximized, you may also need to scroll down to see the auto hint line.
That’s not the error I’m seeing...

If you are an Internet Explorer user, you may see this error at the bottom of your screen:

Unless it effects the functionality of the page you are looking at, you can ignore this one. This “error” doesn’t mean that there is an error in UniFi Plus. When in doubt, always look at the Auto Hint line for errors in UniFi Plus!

I see an error in the Auto hint line, but I’m not sure what to do to fix it...

If you see an error in the Auto hint line, but you’re unsure what it means or how to fix it, we can help! Contact UniFi Support at 966-8783 or unifisupport@usask.ca, and be ready with:

- The name/code of the form you are receiving the error in
- What the error message reads
- Your NSID